

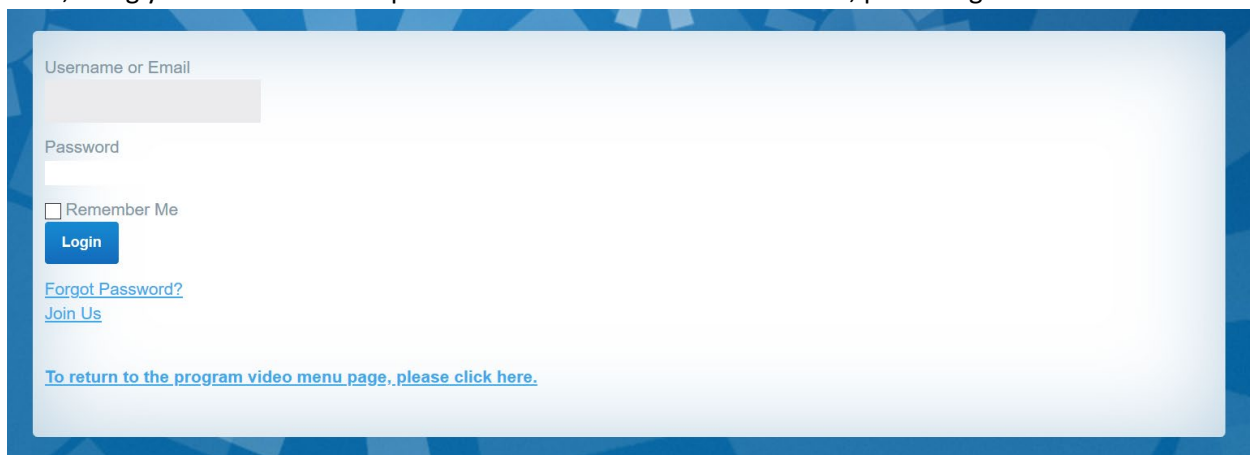
Getting Started with Incredible Years® Program Videos Streaming Online

Our Video Streaming home webpage is

<http://www.incredibleyears.com/program-series/>

When you purchase a subscription, you will receive a confirmation email from incredibleyears@incredibleyears.com that includes your user name and password. This email might go into your Spam or Junk email folder, so please be sure to check for it! If you do not receive the email, please let us know. If the email goes into your Spam or Junk, please be sure to mark the email as “safe” or “not spam” and add us to your “safe senders” list.

Now, using your user name and password from the confirmation email, please log in.



Username or Email

Password

Remember Me

Login

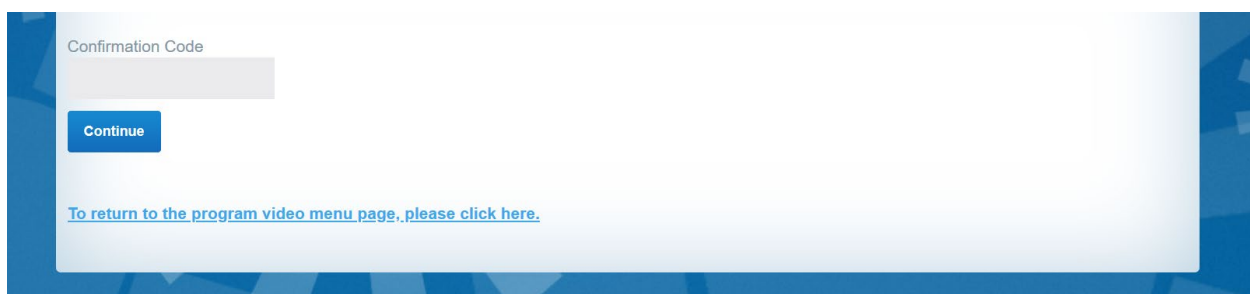
[Forgot Password?](#)

[Join Us](#)

[To return to the program video menu page, please click here.](#)

2nd Factor Authentication

In order to protect our subscription account information, our streaming site uses 2-Factor account authentication. After entering your account username and password, you will see a screen notifying you that a single-use code is being sent to your email address.



Confirmation Code

Continue

[To return to the program video menu page, please click here.](#)

Again, the email with your 6-digit confirmation code may go into your Spam or Junk email folder.

Playing the video playlists

Please note, there is a password for the program video playlists, as well. This password is posted at the top of the program video webpage. For example, the playlist password for the Preschool Basic vignettes is Basic (see below)



The screenshot displays a video player interface. At the top, a red banner contains the title "The Parents and Children Series" in large yellow font, followed by "Basic Preschool: A Comprehensive Program for Parents of Children Ages 3-6" in smaller yellow font. Below the banner, a copyright notice reads: "Produced and written by Carolyn Webster-Stratton, Ph.D., Clinical Child Psychologist, ©2008. All content is copyright Incredible Years, Inc®. All rights reserved. Unauthorized use is not permitted and is a violation of copyright." A yellow highlight covers the text "Playlist Password = Basic". Below this, the program title "Program One: Strengthening Children's Social Skills, Emotional Regulation and School Readiness Skills" and the specific video title "Part 1: Child-Directed Play Promotes Positive Relationships" are shown. The video player itself shows a woman and a young child sitting at a table, engaged in a drawing activity. The video title "Preschool Basic Program 1 Part 1 Child-Directed Play from Incredible Years Inc." is visible above the video frame. The video player controls at the bottom show a play button, a progress bar at 04:15, and the "Incredible Years" logo.

For additional technical information regarding playback quality and buffering requirements, please visit

<https://vimeo.zendesk.com/hc/en-us/articles/224968848-Playback-quality-and-buffering-issues>